

HUNGARIAN INTERCHURCH AID'S RESPONSE TO THE CRISIS CAUSED BY THE WAR IN UKRAINE

Six months of assistance on report



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**GOVERNMENT OF HUNGARY** 





In the past 6 months, more than 6 million people have fled Ukraine, and many more need help within the country as well - only the number of displaced is estimated at 6.6 million. A day after war broke out, Hungarian Interchurch Aid was already helping those fleeing the horrors of war on both sides of the border – until now, we have assisted some 135 thousand people altogether. As the crisis worsened and needs grew, our response also grew by new modalities, warehouses, offices and staff. Having had a presence in Ukraine for more than 25 years, today HIA is playing a leading role in ACT Alliance's Ukraine Forum, a coalition of aid organisations working in Ukraine. With three field offices – in Kyiv, Lviv and Berehove - coordinating the aid work, our activities now span over 12 regions of the country stretching from the westernmost areas to the vicinity of the contactline in Eastern Ukraine. Besides our work in Ukraine, we are also making significant efforts to provide multi-sectoral assistance for Ukrainian refugees in a complexity unique in

Hungary, by offering a wide range of services through our Support Centre for Ukrainian Refugees located in downtown Budapest. In this extraordinary endeavour, we are backed by an unprecedented collaboration of our donors, volunteers, corporate partners, the Churches and the Hungarian Government, which is reinforced by solidarity. Thanks to them, we are able to evolve our response and react to rapidly changing needs. At the same time - with the war dragging on with no end in sight - we also need to put emphasis on long-term projects of reconstruction and development in the war-torn towns and villages of Ukraine. In this report, we would like to present the first six months of our efforts in this humanitarian crisis, accompanied by stories from the field. We would also like to sincerely thank you for the continued trust and support you have shown for the work of Hungarian Interchurch Aid, and kindly encourage you to follow our activities on our online and offline platforms. Yours sincerely,

László Lehel President-Director of Hungarian Interchurch Aid

### HUNGARIAN INTERCHURCH AID IN UKRAINE

Hero

25 YEARS OF EXPERIENCE PUT TO USE FROM DAY 1



directly benefiting over

**578,000** 

Hungarian Interchurch Aid (HIA) has been active in Ukraine since the establishment of the organisation. In order to carry out reconstruction work after the great flood in Zakarpattia in 1998, HIA has opened an office in Berehove.

Since 2014 – following an international request – the organisation has been involved in the care of internally displaced persons in several locations, providing tangible support for the internally displaced in 10 regions of Ukraine. In addition to distributing aid packages containing food, hygiene and household items, HIA has renovated community shelters, delivered hundreds of tons of fuel, and provided psychosocial assistance to those who lived through the traumas of war. Besides humanitarian aid provided in emergencies, Hungarian Interchurch Aid also aims to deliver long-term sustainable development model programmes and to provide capacity building for our local partners. 24 February 2022

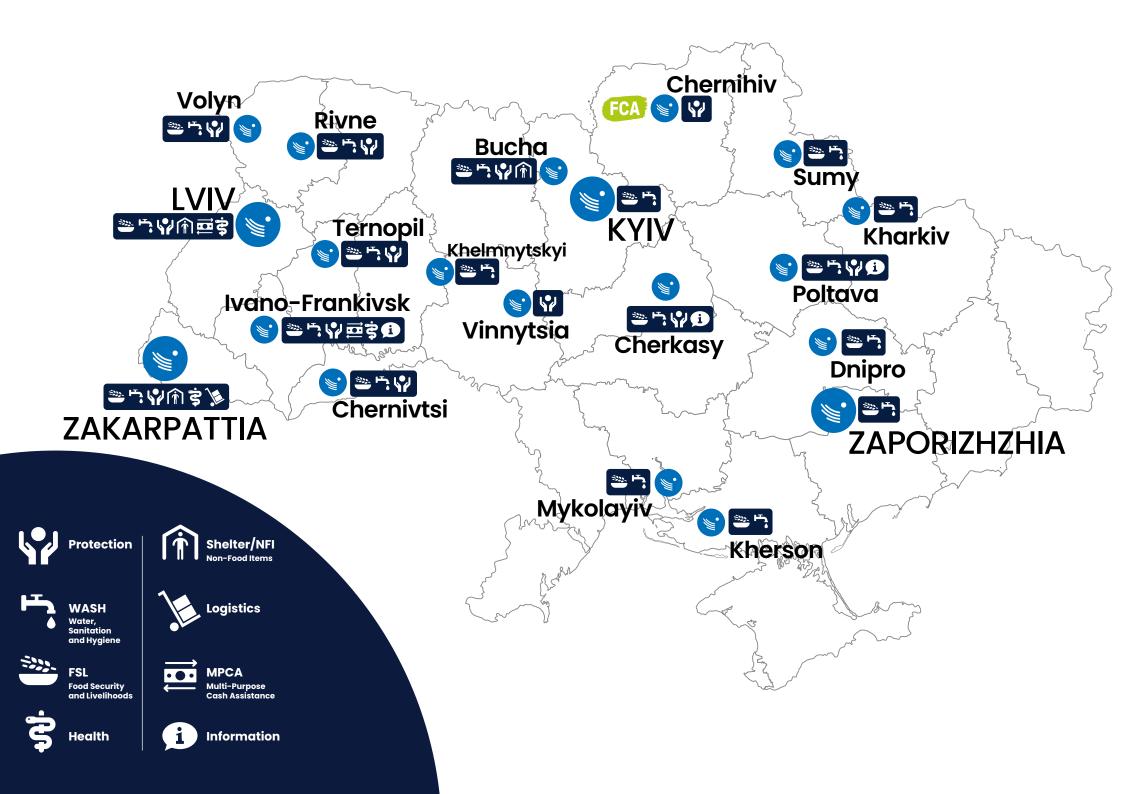


1064 tons of aid delivered

250+ shelters supported

From tangible, in-kind food aid to psychosocial and legal assistance, Hungarian Interchurch Aid's response to the humanitarian crisis is multi-faceted and flexible.

Working with several local partners in the field, HIA has the means for localised responses and emphasises a needs-based approach. In the first couple of months, every week several truckloads of aid crossed the Hungarian-Ukrainian border, most of it being durable food, sanitary- and childcare products. Apart from the tangible, hands-on aid work the organisation also provide individual support to refugees and IDPs following the international cash assistance methodology, and through psychosocial help, which is available in multiple locations. In several regions we work in close cooperation with a network of partners since the 2014 outbreak of the conflict in Ukraine.



### HELPING UKRAINE ONE FOOD PACKAGE A TIME

### HIA's humanitarian assistance in Ukraine

Since the onset of the conflict on 24 February, Hungarian Interchurch Aid immediately started to prepare its response. The disruption of supply chains coupled with a huge displacement crisis meant that in the first months, providing emergency access to basic food and non-food items as well as health & hygiene products was paramount.

> In this first phase, HIA started supplying shelters with food and non-food items assisting tens of thousands of displaced people arriving in Western Ukraine from the war-affected regions. Operating through its offices and newly established warehouses in Berehove and Lviv, HIA now supports over 250 shelters in the country. Having transported **1064 tonnes of aid** across the Hungarian-Ukrainian border, the consignments were distributed among the shelters or forwarded to HIA's partners in Eastern Ukraine, operating in the vicinity of the frontlines.

In-kind assistance is a type of assistance in which contributions take the form of tangible goods rather than money — whether that be supplies, equipment or material.



### Olha

Against all odds, Olha Fomenko (first from right) is trying to carry on with her humanitarian work in the Russian-occupied part of the Zaporizhzhia region of Southern Ukraine.

She and her husband take care of people who, in her words, "have been abandoned even by their very own family." She continues to explain: "We are believers, providing shelter, food, and clothing for everyone who turns to us for help." The war, however, created such challenges that she cannot face them all alone, and although Damocles' sword hangs over her, she perseveres. Looking for a way to provide for the poor in Blahovischenka, she turned to HIA. Through HIA's partner in Zaporizhzhia, Santis Foundation, she received an aid consignment, which ensures the survival of her and the people in her care. Olha lives from day to day, not knowing what tomorrow will bring. One thing she knows for sure: she will not leave those who can only count on her. Her struggles are supported by Hungarian Interchurch Aid.

ы не умрёшь, ты тудешь жить и шать дола Мон.

### Irina

Irina, a nurse from the war-torn Donetsk region fled to Zakarpattia in March. Together with her children, she found a safe haven in the Batiovo shelter.

Looking back to the first days of war, she remembers building a shelter for the children out of furniture – only to realise a couple of days later, when a bomb hit the neighbourhood, that their sense of security was nothing but an illusion. "During the first days [of the war] we tried to tell the children it was thunder. But when the active bombing started and the missiles fell near the house, the children started screaming didn't want to leave the shelter [of furniture] so they ate there, they went to the toilet there. They were really very, very scared. That is why I realised that there was no time to wait and it was time to evacuate somewhere." She left her husband, who joined the territorial defence, her parents and her sister's family behind. After the Russians occupied their village, she couldn't contact them for a full month, not knowing if they were alive or not. Longing for the home left behind, she wants to return. But until the Russian flag flies over their village she and her children need a place to stay. In Batiovo, she receives three meals a day, blankets, hot and cold water, heated rooms, and most important, safety - none of which are a given in the warzones of Eastern Ukraine.

### EMPOWERING CIVIL SOCIETY IN UKRAINE

Flexible Small Grants (FSG) for communities and congregations helping displaced Ukrainians

While in the first phase it was extremely important to provide basic necessities for those who had fled their homes, priorities have slowly shifted after war became a reality for Ukrainians. Believing in the power of community, HIA introduced grants for organisations who are involved in the humanitarian response in Ukraine, but have limited means to do their job.

> Some organisations need the FSG funding to buy food & hygiene products for the displaced people in their care, others need them for equipment or specialists for therapy. HIA supports these organisations' purpose with these flexible-use grants up to \$10,000 each. Each project has a duration of 2 to 3 months, after which the cooperation is evaluated, and a decision is made on the renewal of the agreement.

Through the Flexible Small Grants programme, HIA has reached more than 15 thousand people, helping them in a wide variety of ways. In total, 14 beneficiary organisations received €118 554. Further 18 communities are to receive funding in August as part of the programme.



WATCH OUR VIDEO ON THE WORKSHOP OF GOODNESS, AND SEE HOW THEY HELP DISPLACED CHILDREN PROCESS THEIR TRAUMAS! Flexible Small Grants are a financial instrument aimed at assisting organisations, communities and congregations working with internally displaced people, refugees and those who are deprived by war. From specialised organisations assisting a particularly disadvantaged minority to local NGOs providing food and essential relief items to those in need, the groups chosen by HIA are doing a tremendous job in their field, but are lacking in funding.

### **Platon and Oleksandr**

"At least he didn't hear the explosions" – says Oleksandr, the father of two year old Platon. The boy is not old enough to know for sure whether the war has affected him, if hiding in the metro from the bombardment of Kharkiv – his family's hometown – caused any setbacks in Platon's development.

Platon's attention is hard to catch even for his father and it is suspected that the boy might be autistic. His father is not convinced of this yet given that his son has hearing impairment, thus, Oleksandr believes that his boy might simply not care all that much about his surroundings. Either way, Platon gives signs of the need for early development that can be provided only by professionals. Oleksandr fled Kharkiv with his two year old son, his wife and parents in law, and was lucky enough to find work and accommodation in Lviv. Starting anew however is never easy, especially if there is a family member with special needs.

Medical examinations and special education can be costly and tiresome, thus without an established, experienced NGO such as START, Platon's early stage development would be at risk.



It is never easy to flee and leave everything behind, and it is even more difficult with children. Certainly, for children with special needs – for whose development a predictable, familiar environment and ability to move around is essential – this is also true.

### PSYCHOSOCIAL SUPPORT FOR THE DISTRESSED

Protecting and promoting the mental health and psychosocial wellbeing of the vulnerable in Ukraine



WATCH OUR VIDEO WITH NIKITA, WHO HAS BEEN ATTENDING HIA-FUNDED PSYCHOTHERAPY SESSIONS IN CHERKASY.

#### From sports programmes, art- and animal therapy for displaced children to psychotherapy sessions for people fleeing the warzones of Eastern Ukraine, Hungarian Interchurch Aid works with 16 partners to preserve the mental wellbeing of Ukrainians. Since the start of the war, HIA has reached 13 thousand people in 8 locations throughout the country.

Psychosocial support is the process of facilitating and strengthening resilience within individuals, families and communities to recover from and adapt to critical adversities with potentially damaging long-term impacts. Psychosocial support thus promotes the restoration of social cohesion and mental health for those, who take part in the programme.

## Doxa and the displaced children of Berehove

The conflict in Ukraine has been traumatic on millions of Ukrainian civilians forced to flee their homes for safer parts of Ukraine or as refugees into the surrounding countries.

The trauma is bad for adults, who have an understanding of the conflict and why it has happened. It can be much worse for children whose worlds have often been turned upside down in just a few hours. In Berehove, their traumas are tackled by a big and fluffy Bernese Mountain Dog named Doxa, who – together with her therapist owner Barbara Körözsi – comes to visit the displaced children in a shelter run by HIA every week. "It is important for the children to decide what the dog will do," she said. "They need a sense of being in control in their lives. Many of them were told by their parents to leave their homes immediately, and have not had any sense of being able to have an impact on their surroundings. Leading Doxa on the leash and asking her to do tricks increases self-confidence and allows the traumatised children to regain a sense of control. The dog, primarily as a motivator, participates in the games compiled according to psychological aspects. Her presence inspires the children: even those who are severely impacted by trauma are happy to participate. And her help is making a difference. "There was one family who arrived here from Severodonetsk," she recalled. "They had a boy and a girl. When they arrived, the children were afraid of any noise that sounded like war. Thunder caused anxiety in them. A psychologist from Kyiv tried to help, but couldn't get very far with them. The children wouldn't go anywhere without their mother. But when they started to come to the programme with my dog, the children began to get more and more open. They now come to the programme without their mom. They don't cry, but play and have fun." Playing with the dog it is also easier for them to talk about feelings, formulate memories and desires, projecting them onto the dog. Doxa can keep secrets, doesn't judge, doesn't deceive and doesn't take advantage. Doxa simply loves – and the kids love her back.

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### CASH TRANSFERS TO DISPLACED UKRAINIANS

Two flexible aiding mechanisms helping in a dignified way

> To help those deprived by the war, HIA employs two types of cash transfers for individuals. In the organisation's effort to empower large masses of people at once, **multi-purpose cash assistance** allows for a more people-centred relief, granting beneficiaries freedom of choice and returning a degree of dignity into their lives. **Cash for protection** intends to benefit those, who have specific protection issues that cannot be covered by the multi-purpose cash transfers, like an upcoming medical expenditure. Hungarian Interchurch Aid has been providing internally displaced Ukrainians with cash transfers since June of 2022. Applicants are registered and reviewed whether they fit the criteria agreed by the Cash Working Group in Ukraine. The beneficiaries receive a three-month instalment of 6600. In total, HIA has provided 3085 Ukrainians with cash transfers worth \$864,141 in the Lviv and Ivano-Frankivsk regions of Ukraine.HIA's efforts are helped by fellow ACT Alliance members DanChurchAid and Christian Aid as well as WorldVision.

Cash for protection is a modality, in which beneficiaries receive cash transfers to achieve specific, pre-agreed protection outcomes. Multi-Purpose Cash Assistance is a cash transfer programme, through which beneficiaries receive regular payments. Cash transfers are, by definition, unrestricted – because cash can be spent on anything. It is a modality which offers recipients the maximum degree of choice, flexibility and dignity.

### Alyona & Mykhaylo

"We try to save on this and that, we carefully plan our shopping," says Alyona. The young mother of two stayed in her war-torn hometown, Kharkiv until May, hoping that the fighting would cease and life would return slowly to normal.

Reality, however, forced her to leave with her children, leaving her husband back, who – according to her words – currently can do no more but sit and wait. "We don't know what tomorrow will bring, so now we are waiting. We don't want to settle in unless returning home will eventually make no sense at all," she explains her situation. She faces a burdensome dilemma: her two toddlers being too small to be left alone, working currently is out of the picture. On the other hand, taking care of her children is burdensome with a severely limited budget, having to carefully map out what and where to buy to provide for her them. Hungarian Interchurch Aid's Multi-Purpose Cash Assistance service has been designed specifically to alleviate hardships faced by people in need, such as Alyona.

Her words echo the sixty-seven-year-old Mykhaylo's description of his daily struggles. Having left the almost entirely annihilated Lysychansk, he and his wife found a new home in the West of the country in the form of a one-room apartment. The talkative and friendly elderly man does not complain and factually explains how every penny counts when as a pensioner, one has to set up a new life. "This much goes for the utilities, that much for the rent, then with the rising prices it is an arduous endeavor doing the shopping," he summarizes his financial difficulties without any hint of sorrow. Mykhaylo's worries lie somewhere else than himself: his son is in dire need of an eye operation. Unless it is done in the next two months, his son will go blind in his right eye. The family is raising funds through local charity organizations, but so far only ten percent of the required sum has been collected. Mykhaylo heard about Cash for Protection while waiting in line to be registered for MPCA, which may take his son one step closer to the urgently needed operation.

### THE HUMANITARIAN-DEVELOPMENT NEXUS IN UKRAINE

Tackling the massive destruction left behind in former combat zones

> Following the retreat of from Northern Ukraine, Hungarian Interchurch Aid faced a situation that necessitated a different approach to its previous work in Ukraine. The thoroughly and intentionally damaged public infrastructure reinforced the humanitarian crisis in the war-torn regions. HIA was among the first international aid organisations to bring aid to Bucha and its surroundings, and also signed a Memorandum of Understanding with the municipality. Seeing the scale destruction in Borodyanka, Irpin, Bucha and the whole area, HIA sought to cooperate with other actors, especially with members of ACT Alliance and the Hungarian Government. The opening of a new humanitarian centre in Kyiv - to be used in conjunction with other ACT members active in Ukraine - was also a step into this direction. In May, HIA announced the start of a close cooperation with Finn Church Aid in the field of education concentrating on the liberated areas. Thanks to the strategic partnership with the Hungarian Government, HIA received funding for the renovation of a school and the building of a healthcare facility with added post and local government functions, as well as a kindergarten and several container homes for those who have lost their homes.

The humanitarian-development nexus recognizes the importance of coordinating and building upon efforts of development and humanitarian actors to help create longer-term resilience and capacity, especially in protracted crises.

## The plight of the Zahal'tsi school

What is common in all occupied areas in the Kyiv region is that the Russian forces established their base of operation in administrative buildings and educational institutions.

The school of Zahal'tsi village close to the devastated town of Borodyanka is no exception. Russian soldiers briefly made the institution their home, and in doing so, turned the school into a battlefield, the marks of intense shelling defacing the halls of learning hosting three hundred students before the war. Despite the damages making many premises of the building unfit for teaching, the school is adamant about opening its gates to students who have or are returning to their homes after fleeing the invasion. Their task at hand is not easy: not only did the Russians loot every electronic device of value (computers, laptops, even the washing machine from the adjacent kindergarten), but among other issues, every single window is damaged or missing, and there is virtually no electricity, not to mention the constant reminder of the war manifested in the marks left over by shelling. As the Kyiv region is under no immediate threat anymore, Hungarian Interchurch Aid is partaking in the rebuilding efforts, so that life may slowly, but surely return to the once war-torn areas. For its first project, Hungarian Interchurch Aid has pledged to renovate the regional school located in Zahal'tsi, laying the foundation for a brighter, better future to come.

WATCH THIS VIDEO, AND LEARN MORE ABOUT THE SCHOOL OF ZAHAL'TSI!

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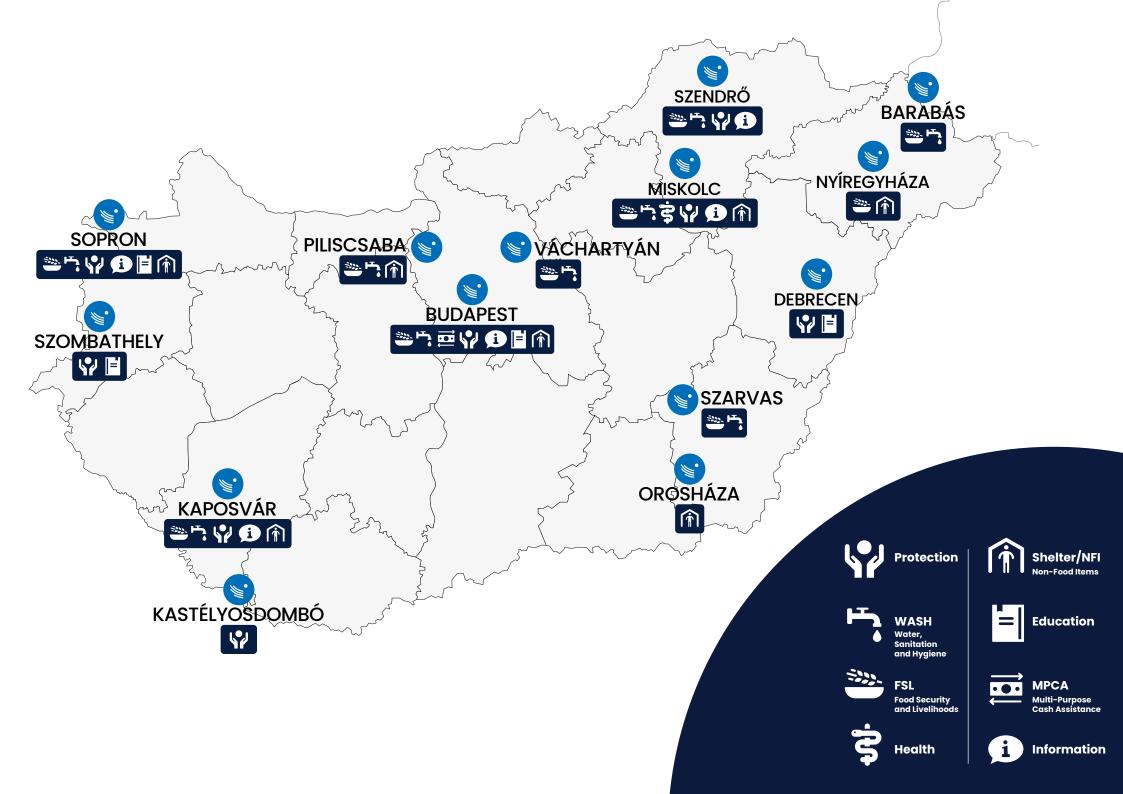


# ÖKUMENIKUS SEGÉLYSZERVEZET

Hungarian Interchurch Aid is a member of

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**WORK WITH** A helping hand for those who have left REFUGEES everything behind **IN HUNGARY** 



### EMERGENCY RESPONSE IN HUNGARY

Meeting basic needs by acting swiftly



With the imminent refugee crisis in mind, Hungarian Interchurch Aid decided to deliver a two-pronged approach to assist those suffering from the effects of war. Besides setting up its response in Ukraine, HIA also needed to react to the thousands of refugees arriving from Ukraine in a swift and decisive manner: on 25 February, volunteers and staff arrived to the border and set up tents and a refugee support point. Thinking about the families flying out from Budapest, a child-friendly space was put up at Liszt Ferenc International Airport. Naturally, accommodation – both short- and long-term – was also in high need. HIA rented apartments, payed for hotel rooms and freed up space in its social institutions for this end, and built up a network of partners providing for refugees staying in Hungary with food, hygiene items, shelter and psychosocial support. The next step was the establishment of a refugee transit hub in Budapest, operated in cooperation with 5 other charitable organisations. Here refugees arriving by train receive food, drinks, help in traveling further, and can also apply for accommodation, different services and register themselves with the authorities if they wish to stay longer.



### **Dima from Mariupol**

Dmitry is an 18-year-old refugee from Mariupol, Ukraine. Having arrived in Hungary in April, he already started working night shifts at a warehouse.

He lives in a temporary accommodation for refugees provided by Hungarian Interchurch Aid, but at least he is not alone: Dima came with his girlfriend, Anna. But he misses his parents, his former life, peace and most importantly: football. "Ever since the start of the war it was difficult to leave the city, there was fighting in the surrounding nearby villages after just a couple of days." Travel across the frontlines to Ukraine-controlled territory was "impossible", Dimitry said, leaving the pair with just one option: to go through Russia. He admitted their plan was "risky". They didn't trust the buses, organised by the occupying Russian troops. Instead, they walked to relatives on the edge of the city before getting a lift to Donetsk, where Anna's parents were from. There, they spent nearly a month "planning and organising.We found a man, who agreed to take us to the Russian border, which we were to pass on foot," he said. "We were so scared; will they let us through? What will they do to us?"

"The border guards checked everything, searched us from head to toe. They took my passport and my phone and looked at it for over an hour, but it seemed like so much more," he said. In the end, they were let through after finding nothing of interest.

Dimitry would rather rebuild his life in Hungary than go back."I have the same dreams as in Ukraine," he said. "My dream was always to be a football player. Before the war, I played for the Under 19 side of Mariupol FC, and had a professional contract with them. Everything looked good, but then it all went to ashes, I haven't trained or played for two months.If I had a possibility here to go on and work for the realisation of my dream, that would be the best, I'd be so happy. This is what I was preparing for in my whole life, that's what this war took from me." Thanks to our partners at Provident, Dima now receives a football scholarship so that he can fully focus on his footballing career.

### **ADJUSTING TO LIFE IN HUNGARY**



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#### ÖKUMENIK SEGÉLYSZERV

### Flexible small grants in Hungary

Apart from a centralised institution taking care of all the needs of refugees in Hungary, HIA also works with a number of partners. These include 13 congregations and host communities,the Piarist High School, the Lutheran Diaconia and a camp for the Roma who fled from Zakarpattia operated by Dorcas Ministries in Debrecen.

with a focus on social inclusion and talent development.

educational, community outreach and community building programmes,

### Summer camps for war-affected children

Anastasia Evstigneeva has been living in Hungary for 5 years - her mother is a Hungarian from Ukraine, but her father is Russian. When the war broke out, she was looking for ways to volunteer with refugees, and that is how she found the Piarist High School, where she teaches children arriving from all over Ukraine. "It is essential that while the children are at the day camp, the parents can look for work because they have to support their families. Our main goal is to take the burden of looking after the children off their shoulders. For the children, it's very important to create a relaxed atmosphere, to put smiles on their faces by letting them play with other kids of their own age, so that they can forget what they saw at home. The feedback we receive from parents is positive, at the end of each day the children are happy and energetic telling them all the things they did at the camp". - she explains. Not all goodbyes are happy, though. Some of the children were almost in tears, because they knew that they would not return to the camp the following week."

Lev (11) was born in Crimea, but fled to Kyiv with his family when Russia occupied his home region back in 2014. As the Russian forces invaded yet again in 2022, he became a refugee for the second time. Arriving to Hungary, they found shelter and a community that helped them with everything – and directed them to the summer camp of HIA and the Piarist High School. "What I really like about the camp is the sweets, the interesting games, the excursions and the dancing. I am also very happy that we are learning Hungarian and a lot about Hungary and Budapest as well" – said Lev, looking like a rock star in his HIA sunglasses. He sees himself as a Budapest resident in the future, at least in the short run. "I don't think we will return to Ukraine as long as the war goes on."

### HUNGARIAN SOLIDARITY WITH UKRAINE

### A country moved by Ukraine's plight

On February 24th, the world woke up to the news of Russia's invasion of Ukraine. While many just watched in horror, Hungarian civilians, charitable organisations, businesses, corporations and government bodies immediately started organising themselves. Phone lines were red hot, people were just pulling up unannounced to HIA headquarters with anything they could spare. It seemed as if everyone and every business had something to give to the Ukrainians.

Up until August, more than 400 volunteers worked over 9,000 hours sorting and classifying donations, preparing and handing out food & hygiene kits at the transit hub for refugees, on the border or anywhere where they were needed. Without their dedication, HIA staff wouldn't have been able to provide help to those in need like they did.

Complementing the unprecedented amount of durable food, hygiene items, clothes, childcare products and lots more that the organisation has collected from businesses and common people, HIA also started a domestic fundraising campaign to finance its activities in the humanitarian crisis caused by the war. In the first six months, HIA has received in-kind donations in the value of €1.12 million.



### **OUR SUPPORTING PARTNERS**

Corporations supporting our work with more than €50 thousand



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### <u>ukraine.hia.hu</u>



Hungarian Interchurch Aid (HIA) was founded in 1991 by Hungarian historical Protestant and Orthodox churches. The founding churches are now working together as a growing community of professionals, volunteers, donors and responsible corporate partners to help those in need. As one of the largest, internationally recognized charity organisations in Hungary, HIA has carried out humanitarian and development work in over 40 countries, providing assistance to those in need wherever they may be regardless of nationality, religion or world view, all the while meeting the highest professional and transparency requirements. HIA has its Headquarters in Budapest, Hungary, and operates Regional Offices in Ukraine, Iraq, Afghanistan and Ethiopia.